



Healthy
Homes
Cymru

codi

WHQS23

PRIVACY NOTICE

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1. Introduction

Pobl Group is committed to protecting and respecting your privacy. This Privacy Notice explains how we collect, use, and share your personal data when you interact with us, and informs you of your privacy rights under the Current Data Protection Legislation.

2. Data Controller

Pobl Group is the data controller responsible for the personal data we process. Our contact details are:

- Address: Exchange House, High Street, Newport, NP20 1AA
- Email: info@poblgroup.co.uk
- Phone: 0330 175 9726

3. Personal Data We Collect

We will collect and process the following types of personal data:

- Identity Data: Your name
- Contact Data: Address and e-mail address

4. How We Collect Your Personal Data

We have already collected your personal data when you:

- Signed your Occupancy contract with us.
- Reported a repair.
- Communicate with us via email, phone, or social media.

5. How We Use Your Personal Data

We will be sharing your data with Cardiff Met as part of our research project for WHQS. The information for which you can find on our website by clicking this [link](#) (inset link to website). They will use your personal data to:

- Contact you to complete relevant surveys
- Contact you to invite you to face to face meetings and events with regards to WHQS23.

6. Lawful Basis for Processing

We process your personal data based on:

- Contractual necessity – to fulfil a contract with Cardiff Met.

7. Sharing Your Personal Data

We will only share your personal data with Cardiff Met and only for these purposes and the duration of the project.

9. Data Security

We implement appropriate security measures to prevent unauthorised access, alteration, or disclosure of your personal data.

10. Data Retention

Cardiff Met will retain your personal data only for as long as necessary to fulfil the purposes of the project.

11. Your Data Protection Rights

Under current data protection legislation, you have the following rights:

- Right to access – Request a copy of your personal data.
- Right to rectification – Request correction of inaccurate data.
- Right to erasure – Request deletion of your personal data.
- Right to restrict processing – Request limited use of your data.
- Right to object – Request that we not share your personal data.

To exercise any of these rights, please contact us at info@poblgroup.co.uk.

12. Changes to this Privacy Notice

We may update this Privacy Notice periodically. Any changes will be posted on our website, and where appropriate, notified to you via email.

13. Contact Us

If you have questions about this Privacy Notice or how we handle your personal data, please contact us at:

- Email: info@poblgroup.co.uk
- Address: Pobl Group, Exchange House, High Street, Newport, NP20 1AA

14. Complaints

If you believe that your data protection rights have been violated, you have the right to lodge a complaint at info@poblgroup.co.uk.